

Job Profile

JOB TITLE:

Training Lead, Women's Pathway

REPORTS TO:

Programme Manager

JOB PURPOSE:

The Women's Pathway training aims to build the understanding, knowledge and confidence of professionals and volunteers across a range of organisations, services and community groups, to identify and refer women experiencing harm from gambling. We also deliver training sessions directly to women, outside of their professional capacity, to raise awareness of harm, enabling women to identify harm for themselves and ask for help if needed.

The Training Lead role will work as part of a team to identify and secure training opportunities, manage relationships with training contacts, deliver a suite of training packages, develop tailored and engaging content, and ensure that our training products are informed by the latest research, evidence and statistics.

Training will be delivered largely through remote online sessions, but there will be some face-to-face delivery where it adds value to the programme. Alongside training, the role will deliver learning events and develop digital learning content for the GamCare website.

DIMENSIONS:

- Direct Reports: No
- Budgets managed: £ --
- Financial targets: £ --
 - Deliverables:
 - Deliver suite of training offers aimed at professionals, volunteers and women to raise awareness of women's experience of gambling harm
 - Identify and engage wide range of stakeholders across the UK to secure training bookings
 - Learning events to sharing learning, insights and good practice across the sector.
 - Write digital blogs and learning resources on topics relevant to women's experience of gambling harm.
- Targets/KPIs: delivery of training sessions, learning events and digital content against annual targets.

INTERNAL AND EXTERNAL CONTACTS:
Internal:

Day-to-day interactions with Training Leads, Programme Manager (line manager) to plan, implement and report on delivery; Regular contact with Women's Services Officers and Team Leader in Women's Pathway team; Regular contact with

Community and Outreach team, Practitioners, and Communications team; some contact with Senior managers/directors.

External:

Day-to-day interactions with professionals and volunteers across organisations and services, Day-to-Day interactions with women's specific community and support groups (training to women directly, not in their professional capacity), organising and delivering training; supporting Women's Pathway engagement work.

OVERALL RESPONSIBILITIES:

- Deliver high-quality, engaging training sessions to professionals, volunteers, organisations, community groups and women across the UK.
- Develop training content informed by adult learning principles, trauma-informed practice and CPD standards.
- Coordinate and manage a schedule of remote and face-to-face training sessions.
- Build and maintain relationships with organisations, services and community groups to generate training opportunities and maximise reach.
- Work closely with Women's Pathway colleagues and wider GamCare teams to ensure effective referral pathways into support and training.
- Lead and contribute to learning events that share good practice, evidence and learning across the sector.
- Develop tailored content for specific audiences, sectors and community groups.
- Support the creation of digital learning resources, blogs and awareness materials.
- Gather learner feedback, outcomes and evaluation data to support programme development and impact reporting.
- Contribute insights and learning from training delivery to inform programme improvement and organisational learning.

Person Specification – Essential Criteria

- Training qualification or significant experience delivering accredited or structured training programmes.
- Knowledge and application of adult learning principles and trauma-informed approaches.
- Experience designing and delivering training to diverse audiences.
- Demonstrable experience delivering training, workshops, group facilitation or learning activities directly to women, including within community-based settings, support services, charities or grassroots organisations.

- Strong stakeholder engagement and relationship-building skills.
- Ability to adapt content and delivery style to meet the inclusion and accessibility needs of different audiences.

Desirable Requirements

- Understanding of gambling harms, addiction, recovery, mental health, public health or related fields.
- Experience creating digital learning content and resources.
- Strong organisational and time-management skills.
- Understanding of issues affecting women experiencing multiple disadvantages or complex needs.

Circumstances

- Able to travel to a number of locations and to attend meetings outside normal working hours.

To be noted: This job description will be reviewed regularly. Any changes will be discussed with the post holder. This is not an exhaustive list of duties and responsibilities the post holder may be required to undertake other duties which fall within the grade of the job, in discussion with your line manager.